1. The following individuals participated in the meeting:

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<th>Name</th>
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<tbody>
<tr>
<td>Chris Burke</td>
<td>SANDAG</td>
<td>Fares Ibrahim</td>
<td>TransCore</td>
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<tr>
<td>David Harris</td>
<td>SANDAG</td>
<td>Offr. Brad Bohm</td>
<td>CHP</td>
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<td>Lynn Barton</td>
<td>Caltrans D11</td>
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<tr>
<td>Gordon Shugars</td>
<td>TransCore</td>
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2. Changes to the Agenda or Previous Minutes

There were no changes to the previous Project Management Team (PMT) minutes (December 2007 meeting) that were posted to the I-15 PMT Web site.

3. TransCore Update: Customer Service/Operations and Maintenance

Fares Ibrahim (TransCore) updated the PMT on Customer Service Center (CSC) activities during the months of December 2007 and January 2008. There are currently 14,585 accounts, 25,378 issued tags, and 1,008 tags in inventory. In December there were no negative complaints to the CSC. In January there were 2 negative complaints. There was one suggestion for an online account sign up process. SANDAG has responded by providing an interactive license agreement online so all information can be entered digitally, but the form must be mailed or faxed to the CSC for processing. There was a complaint about the way the replenishment was done, but this is set up by the patron when they sign the Fastrak agreement license.

There are still 763 accounts that have not responded to the tag recall. This is primarily due to bad addresses or no contact has yet to be made. The updated contact information acquired by LES should help to resolve these outstanding recalled tags.

4. CHP Update: Violation Enforcement

Officer Brad Bohm (CHP) reported that an amendment was processed in December to extend the I-15 patrol services through the end of 2009. CHP also updated its patrol schedule by allotting enforcement hours for the remainder of 2008. Enforcement has been slow due to the holidays and reduced traffic, however when the Managed Lane system opens CHP expects enforcement to pick up.

5. I-15 Managed Lanes Toll Collection System Expansion Project Update

Lynn Barton (Caltrans) provide a brief update on the I-15 Managed Lanes project. SANDAG and Caltrans broke ground on the I-15 Managed Lanes South project between State Route (SR) 163 and SR 56. This project will widen the existing reversible lanes at a cost of $467 million. The new managed lanes will link up with the new managed lanes north of SR 56. The middle segment construction is progressing as planned. The Rancho Bernardo and Sabre Springs direct access ramps will be completed by mid-2008. The remaining work to the north, including bridges at Green Valley and Lake Hodges, and the construction of new managed lanes between Via Rancho Parkway and Centre City Parkway, is scheduled for completion by later this year. Construction on the northern section – from Centre City...
Parkway to SR 78 – is scheduled to begin this summer, with completion expected in 2011. Completion of the south project is scheduled for 2012.

6. **Transponder recall status:**

TransCore will be working with Law Enforcement Systems (LES), to update the account information for patrons with outstanding recalled transponders. As the CSC receives updated information from LES TransCore will be expected to continue efforts to recover outstanding recalled transponders.

7. **Other Business**

There was no other business discussed at this meeting. The next meeting is scheduled for April 15, 2008.