PUBLIC SAFETY COMMITTEE AGENDA

Friday, February 15, 2008
1 to 3 p.m.
SANDAG Board Room
401 B Street, 7th Floor
San Diego

AGENDA HIGHLIGHTS

• CHILDREN’S INITIATIVE REPORT CARD

• IMPROVING SITUATIONAL AWARENESS FOR LAW ENFORCEMENT OFFICERS

• 2007 CRIMINAL JUSTICE CLEARINGHOUSE SURVEY

PLEASE TURN OFF CELL PHONES DURING THE MEETING

YOU CAN LISTEN TO THE PUBLIC SAFETY COMMITTEE MEETING BY VISITING OUR WEB SITE AT WWW.SANDAG.ORG
Welcome to SANDAG. Members of the public may speak to the Public Safety Committee on any item at the time the Committee is considering the item. Please complete a Speaker’s Slip, which is located in the rear of the room, and then present the slip to Committee staff. Also, members of the public are invited to address the Committee on any issue under the agenda item entitled Public Comments/Communications/Member Comments. Speakers are limited to three minutes. The Public Safety Committee may take action on any item appearing on the agenda.

This agenda and related staff reports can be accessed at www.sandag.org under meetings on SANDAG’s Web site. Public comments regarding the agenda can be forwarded to SANDAG via the e-mail comment form also available on the Web site. E-mail comments should be received no later than noon, two working days prior to the Public Safety Committee meeting.

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<table>
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<th>ITEM #</th>
<th>RECOMMENDATION</th>
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<tr>
<td>1.</td>
<td>ROLL CALL</td>
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<td>APPROVAL OF THE JANUARY 18, 2008, MEETING MINUTES APPROVE</td>
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<td>3.</td>
<td>PUBLIC COMMENTS/COMMUNICATIONS/MEMBER COMMENTS</td>
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Members of the public will have the opportunity to address the Public Safety Committee on any issue within the jurisdiction of the Committee. Speakers are limited to three minutes each and shall reserve time by completing a “Request to Speak” form and giving it to the Clerk prior to speaking. Committee members also may provide information and announcements under this agenda item.

| 4.    | REPORT FROM CHIEFS'/SHERIFF’S MANAGEMENT COMMITTEE (Chief Clifford Diamond, Chair, Chiefs'/Sheriff’s Management Committee) INFORMATION |

Chief Diamond will report on the February 6, 2008, meeting of the Chiefs'/Sheriff’s Management Committee.

| 5.    | QUARTERLY REPORT ON THE REGIONAL TECHNOLOGY CENTER (Bob Welty, San Diego State University) INFORMATION |

The Regional Technology Center was created to serve as the central coordination and implementation hub for regional communications and interoperability projects and issues, as well as a Regional Technology Clearinghouse. This quarterly update is being provided to keep members apprised of the progress made on recent projects and accomplishing goals related to the regional strategy.

| 6.    | CHILDREN’S INITIATIVE REPORT CARD (Sandra McBrayer, Children's Initiative) INFORMATION |

The Children’s Initiative recently produced the 2007 San Diego County Report Card on Children and Families. This document was produced in partnership with the County of San Diego, local public and private agencies, community groups, and foundations. The Report Card includes trend data on 25 health and well-being indicators that together present a snapshot of our county’s health and progress for our children and youth. Indicators were selected that represent and predict outcomes for health, safety, economics, access to services, education, and quality of life. An overview of this information, as well as recommendations for the region, will be presented.
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<th>ITEM #</th>
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<td>7.</td>
<td>A PRIVATE/PUBLIC PARTNERSHIP: IMPROVING SITUATIONAL AWARENESS FOR LAW ENFORCEMENT OFFICERS (Pam Scanlon and Dale Stockton) INFORMATION</td>
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<td>ARJIS received a grant from the National Institute of Justice to partner with Qualcomm to develop a situation awareness application using GPS and cell phone technology. Selected investigators and/or officers participated in a 90-day pilot of the application to evaluate its effectiveness and applicability in various field situations facing public safety personnel. A high-level overview of the project, to include the lessons learned and proposed next steps, will be presented.</td>
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<td>8.</td>
<td>RESULTS OF THE 2007 CRIMINAL JUSTICE CLEARINGHOUSE SURVEY INFORMATION (Cynthia Burke)</td>
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<td>In November/December 2007, the Criminal Justice Research Division surveyed its stakeholders, as well as others who visited the public safety section of the SANDAG Web site, regarding their perceptions of the usefulness of the information, products, and services currently offered. Feedback was also solicited regarding areas for possible improvement. The results of this survey were recently compiled and an overview will be shared.</td>
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<td>9.</td>
<td>UPCOMING MEETINGS INFORMATION</td>
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<td>The next meeting of the Public Safety Committee is scheduled for Friday, March 21, 2008, at 1:00 p.m.</td>
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<td>10.</td>
<td>ADJOURNMENT</td>
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+ next to an item indicates an attachment
PUBLIC SAFETY COMMITTEE DISCUSSION AND ACTIONS
Meeting of January 18, 2008

1. ROLL CALL

Chair Mark Lewis (East County) called the Public Safety Committee meeting to order at 1:09 p.m. Roll call was taken and a quorum was present. See last page for attendance.

2. APPROVAL OF MEETING MINUTES

Upon a motion by Chief Augie Ghio (Regional Fire/Emergency Medical Services) and a second by Chief Adolfo Gonzales (County Chiefs'/Sheriff’s Association), the minutes of November 16, 2007 were unanimously approved.

3. PUBLIC COMMENTS/COMMUNICATIONS/MEMBER COMMENTS

Mr. Keith Slotter, Special Agent in Charge of the San Diego FBI Office presented the FBI Director’s Award to Ms. Pam Scanlon and ARJIS for the Division’s outstanding work in providing support for law enforcement entities and communities in San Diego County. Ms. Caroline Hough from the Agency nominated ARJIS and it was the pleasure of Mr. Slotter to present the prestigious award to ARJIS for the work the agency had done over the years. Ms. Scanlon accepted the award and in her thank-you speech, publicly acknowledged the efforts of her team and the unprecedented collaboration among the region’s law enforcement agencies for making this award possible.

REPORTS

4. REPORT FROM CHIEFS’/SHERIFF’S MANAGEMENT COMMITTEE (INFORMATION)

Vice Chair Tom Zoll (County Chiefs'/Sheriff’s Association), speaking on behalf of Chief Clifford Diamond (Chair, Chiefs'/Sheriff’s Management Committee), mentioned that most notable item that he wanted to share was the update on the status of the intelligence center. It had been locked up in the federal bureaucratic process of securing a building, but parties who would occupy the premises have already started working together. Since the Intelligence Center, known as the Law Enforcement Coordination Center (LECC) was one of four key priorities for the Public Safety Committee identified in the needs assessment workshops, this topic may be brought up later this year.
Undersheriff Bill Gore (San Diego County Sheriff) reported that the Regional Terrorism Threat Assessment Center, which was going to be part of the LECC, was unable to bring in added personnel due to limited space in the County Annex. The U.S. Drug Enforcement Administration (DEA) had graciously offered space in their facilities and County staff had taken up on the offer.

5. REGIONAL PUBLIC RECORDS REQUEST (APPROVAL)

Ms. Scanlon introduced John Kirk, Deputy Counsel for SANDAG, to discuss the above item. Mr. Kirk began by saying that SANDAG wanted to remain mindful of privacy concerns of victims while balancing the rights of the public towards access to public records. A number of committee members had met over the course of the last year to discuss on a regional level, the recommended approach for ARJIS in the dissemination of information since ARJIS held information from a number of jurisdictions represented here. This resulted in a draft document to be presented to the Committee today by a recognized expert on the subject, Bill Pettingill, Senior Deputy Counsel for the County of San Diego.

Mr. Pettingill provided the committee with an overview of how the Public Records Act works in general and specifically, how criminal data would be dealt with under this Act. Mr. Pettingill then presented the draft before the committee to approve as an ARJIS policy.

Supervisor Pam Slater-Price, (County of San Diego), praised Mr. Pettingill’s presentation and reminded the audience how convoluted laws could sometimes be. She made the motion to approve the item, which was seconded by Councilmember Bob Campbell (North County Inland). The item was unanimously approved.

6. ARJIS ENTERPRISE: AN UPDATE AND OVERVIEW (INFORMATION)

Ms. Scanlon introduced Bob Kaelin from MTG Management Consultants, the consulting firm which is assisting ARJIS in the replacement of the legacy ARJIS system and the development of the ARJIS Enterprise. Mr. Kaelin gave the Committee a project status review for the ARJIS Enterprise project. Accomplishments for this quarter included the creation of the Enterprise Core Working Group and the issuance of three Requests for Information. Deliverables included the completion of the ARJIS Business Needs Accomplishments and Business Case. Current activities include the development of three Requests for Proposals and communication with the ARJIS Technology team.

7. LAW ENFORCEMENT AND FIRE/EMERGENCY MEDICAL SERVICES TRAINING: NEXT STEPS (DISCUSSION/RECOMMENDATION/POSSIBLE ACTION)

Vice Chair Zoll stated that as a result of the three previous workshops, there existed a need to locate a permanent facility for training for Law Enforcement and Fire/Emergency Medical Services personnel. Miramar College, the current premises for law enforcement in-service training with host instructors from San Diego Police and Sheriff’s Departments, is unable to keep up with the enrollment growth and the changes in curriculum. The long term goal is to house this facility at the Naval Training Center (NTC).

Ms. Jill Olen (Homeland Security) noted that the various districts had already made the decision for the NTC to be the public safety institute. The Executive Committee of the combined boards is putting together an options and considerations list for further
discussion. The Emergency Vehicle Operations Center (EVOC) is still an outstanding consideration.

Chief Ghio reiterated this need for training on the side of the Fire/Emergency Medical Services. Currently, there is very little methodology regarding standardized training for Fire Emergency personnel. The closest facility is in San Bernardino and it is simply too costly and labor inefficient for such training to continue in that manner in the long run.

Vice Chair Zoll and Chief Ghio noted that the most pressing immediate need is for an EVOC. The San Diego Police Department took the lead in working with the Marine Corps Air Station (MCAS) Miramar to allow military and law enforcement personnel to use the training facility jointly. However, this process is fairly slow as all requests have to be brought before the base committee for approval. To their knowledge, the request is on the desk of the Commanding Officer of MCAS Miramar with no status. Even if that went through, both sides would have to discuss issues of funding and a temporary location still has to be found if construction ever began. Qualcomm stadium and the Del Mar Fairgrounds have been suggested as alternatives, but there are issues with both of these locations. Vice Chair Zoll had not been aware if Camp Pendleton or Tribal lands were ever suggested as alternatives. Vice Chair Zoll asked the Committee for assistance in locating suitable land for a facility, as well as how we can get a response from the military.

Undersheriff Gore noted that his department is in negotiations to renew its lease and do improvements on the firing range it currently uses at MCAS Miramar. The military mentioned that they would like to hold off on the EVOC decision until the Sheriff reached a decision sometime next week. Undersheriff Gore noted that he is personally not optimistic on EVOC being at MCAS Miramar. Already, the San Diego Sheriff’s Office (SDSO) had already been denied expansion in the restricted zone. Furthermore, the location falls within the flight path and the military does not want to be held responsible in the event of accidents.

Chief Ghio believed that the next step, which is the identification of other sites, would be the best way to go forward.

Councilmember David Roberts (North County Coastal) suggested for Congressman Brian Bilbray and Commanding General Michael R. Lehnert, Marine Corps Installations West, to get involved. However, Councilmember Jim Janney (South County) cautioned against it. He mentioned that it would not be fair to seek the attention at higher commands without giving a chance for local commands to respond. To ensure better partnership relations in the future, it is best to use the proper chain of command despite the delay.

Ms. Diane Eidam (Deputy Director, SANDAG) suggested that the issue be brought to the SANDAG Board of Directors to obtain their recommendations on next steps.

Vice Chair Zoll recommended the Public Safety Committee approve the motion to present the issue of the region’s need for a law enforcement and fire emergency vehicle operations center to the SANDAG Board of Directors and obtain their assistance in finding a solution. Ms. Slater-Price seconded the motion and the motion was unanimously approved.
9. UPCOMING MEETINGS (INFORMATION)

The next meeting of the Public Safety Committee is scheduled for Friday, February 15, 2008, at 1:00 p.m.

10. ADJOURNMENT

The meeting was adjourned at 2:13 p.m.
## PUBLIC SAFETY COMMITTEE
### CONFIRMED ATTENDANCE
#### January 18, 2008

<table>
<thead>
<tr>
<th>JURISDICTION</th>
<th>NAME</th>
<th>MEMBER/ALTERNATE</th>
<th>ATTEND YES/NO</th>
<th>COMMENTS</th>
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<tr>
<td>East County</td>
<td>Hon. Mark Lewis</td>
<td>Member - Chair</td>
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<td></td>
<td>Hon. Jillian Hanson-Cox</td>
<td>Alternate</td>
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<tr>
<td>North County Coastal</td>
<td>Hon. Matt Hall</td>
<td>Member</td>
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<td>Hon. David Roberts</td>
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<td>South County</td>
<td>Hon. Frank Parra</td>
<td>Member</td>
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<td>Hon. Jim Janney</td>
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<td>North County Inland</td>
<td>Hon. Bob Campbell</td>
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<td>Hon. Hal Martin</td>
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<tr>
<td>City of San Diego</td>
<td>Hon. Anthony Young</td>
<td>Member</td>
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<td>Hon. Toni Atkins</td>
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<tr>
<td>County of San Diego</td>
<td>Supervisor Pam Slater-Price</td>
<td>Member</td>
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<td>Supervisor Greg Cox</td>
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<tr>
<td>State Public Safety</td>
<td>Chief Skip Carter</td>
<td>Member</td>
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<td>Assistant Chief Steve Lykins</td>
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<tr>
<td>County Chiefs'/Sheriff’s Association</td>
<td>Chief Tom Zoll</td>
<td>Member-Vice Chair</td>
<td>Yes</td>
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<td>Chief Clifford Diamond</td>
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<td>Chief Richard Emerson</td>
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<td>Chief Adolfo Gonzales</td>
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<td>San Diego Police Department</td>
<td>Chief William M. Lansdowne</td>
<td>Member</td>
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<td>Executive Assistant Chief Bill Maheu</td>
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<td>County Sheriff</td>
<td>Sheriff Bill Kolender</td>
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<td>Undersheriff Bill Gore</td>
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<td>Homeland Security</td>
<td>Jill Olen</td>
<td>Member</td>
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<td>Ron Lane</td>
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<td>Regional Fire/Emergency Medical</td>
<td>Chief David Ott</td>
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<td>Services</td>
<td>Chief Augie Ghio</td>
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<td>San Diego County District Attorney</td>
<td>Bonnie Dumanis</td>
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<td>Paula Robinson</td>
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<td>Regional Transit Services</td>
<td>Bill Burke</td>
<td>Member</td>
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<td>David Papworth</td>
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<td><strong>ADVISORY MEMBERS</strong></td>
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<td>County Public Safety</td>
<td>Mack Jenkins</td>
<td>Member</td>
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<td>John Hensley</td>
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<td>Department of Defense</td>
<td>Colonel James B. Seaton III</td>
<td>Member</td>
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<td>Captain Eric Patten</td>
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<td>Federal Public Safety</td>
<td>Keith Slotter</td>
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<td>Anthony Cerone</td>
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<tr>
<td>Southern CA Tribal Chairmen's</td>
<td>Carlene Chamberlain</td>
<td>Member</td>
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<td>Association (SCTCA)</td>
<td>Stephanie Spencer</td>
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Current Status

- General
  - Regional Technology Clearinghouse reviews and technology support are ongoing
  - Relationships with Federal Agencies are being established
  - Presentations to Homeland Security Organizations, Urban Search and Rescue, and local agencies
  - Facilitated key Department of Homeland Security panel of their advisory committee

Accomplishments

- Grant Support
  - Key support to San Diego Office of Homeland Security on final revisions and review of Homeland Security Grant submission
  - Investment Justification for Interoperable Communications
  - Investment Justification for Collaboration and Data Sharing
  - Great Success in last year’s submission
Accomplishments - 2

- Interoperable Communications
  - Working with Interoperable Communications team to update the Tactical Interoperable Communications Plan
  - Working with Computer Aided Dispatch interoperability working groups
  - Participating in discussions on voice and data interoperable communications agreements and governance
  - Membership in national level working groups on communications interoperability

Accomplishments - 3

- Geographic Information Systems
  - EOC support in establishing emergency standards of operations
  - Working with state and federal agencies on data standards for emergency and data access standards and protocols
  - San Diego representative to California Homeland Security Geospatial working group
  - Chair of the San Diego Regional GIS Council
  - Presentations on EOC firestorm mapping successes to NASA, DHS and many local organizations
  - Awarded a “making a difference” award from ESRI
  - Continuing efforts on procuring high resolution aerial imagery
Accomplishments - 4

- Clearinghouse Efforts
  - Reviews of significant programs are being conducted for regional applicability
  - Reviews of many small programs have been conducted as well
  - Studies are being conducted on regional assets

Regional Assets - Example
Accomplishments - 5

- Clearinghouse Facility
  - SDSU Visualization Center modifications for connectivity and office space are ongoing
    - Radio communications antennas are installed
    - Installation of security modifications and 3Cs equipment are pending
  - Homeland Security Master’s Degree students are a part of the clearinghouse team

Outreach

- Multifaceted promotion - local, state and national
- Develop agency relationships and participation
- Introduction to the Strategic Technology Plan
- Introduction to Clearinghouse Operations
Next steps

- **Spring 2008**
  - Next increment of UASI grant funding available to implement clearinghouse operations
  - Establishment of the SDSU Viz Lab as a technology research and operations facility
  - Clearinghouse Project Manager will be aboard
- **Summer 2008**
  - Continued clearinghouse operations
  - Interface with other programs established
  - Full support to the community with clearinghouse support

Summary

- Clearinghouse is nearly fully operational
- Support to the Community is in full swing
- Relationships with other Federal and State Organizations is ongoing
- We are here to help where we can
San Diego County Report Card on Children and Families

2007

Produced by

The Children's Initiative

Brief History

• Original version produced since 1999 by HHSA
  – Basic data document
  – No investigation of story behind trends
• Study of successful report cards nationwide
  – Raise community awareness
  – Community engagement critical to sustainability
  – Multiple funding streams
  – Link what is learned to a process for change
• Report Card transferred to The Children’s Initiative
Development Process

• Leadership Advisory Oversight Committee

• Scientific Advisory Review Committee

• National scan of indicators

Development Process (cont’d):

Results Based Accountability Framework

• Is good data readily available?

• Does the indicator speak to a diverse audience?

• Does it say something of central importance about the outcome of interest?
How are the indicators different?

**Grouping of Indicators**

- Birth to three  (Infants and Toddlers)
- Three to six  (Preschool)
- Six to twelve (School Age)
Grouping of Indicators (cont’d)

- 13 to 18 (Adolescence)

- Cross Age (Community & Family)

New Indicators

- Prenatal care
- Breastfeeding initiation
- Oral health
- Obesity
- Youth suicide attempts
- Juvenile arrests
- Youth DUI
- Childhood mortality
**National Best Practices**

- Review of established best practices in prevention/intervention
- Consultation with local and national subject matter experts

**Recommendations for San Diego**

- No single person or organization can fully effect change
- Identification of all key stakeholders, leaders, agencies and service providers
- Levels from government to family involved in this community effort
Number of Sustained Petitions ("True Finds") in Juvenile Court, Youth Ages 10-17, San Diego County, 2004-2006

Percent of High School Students Driving or Riding with Friends who Had Been Drinking, San Diego County, 2005
<table>
<thead>
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<th>Rank of Cause of Death</th>
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Note: Cases in which the mechanism of death was unknown are excluded.

Source: County of San Diego, Health and Human Services Agency, Emergency Medical Services.
Public Safety Alert & Notification System Project

The Project Goals: GPS – PSAN
Public Safety Alert and Notification System Pilot

- Evaluate regional wireless system based on existing commercial cellular infrastructure
- Provide situational awareness and group notification based on geographical location
- Utilize assisted GPS services and high speed data capabilities of CDMA cellular
Situational Team Awareness & Reporting Capabilities

- Improve visibility of who is where in the field
- Finds team members; permits messaging to them
- Enables inter-agency common operating picture
- Notifies personnel of events based on their proximity to the event (geo-notify)
- Receives alerts based on proximity to key location (geo-fences)
- Tracks individual personnel locations
- GPS One capabilities are built into the phone

Why Commercial Cellular?

- Established deployments
- Continuous innovation and improvement in devices
- Supported infrastructure maintains service/up-time
- Cost effective – leverages a consumer base
- User familiarity – COTS
- Choice of devices supports multiple applications
- Potential for operation - region/state/nationwide
- Built-in GPS One (location) capability
- Available now
- **But** – Limitations by cell carrier/provider possible
**Handset Capabilities**

Users can find, message, and map group members.

**Web Site Capabilities**

Web users can access the same features as the handset plus send geo-notification messages.
What Does the Technology Allow You to Do?

**Group/Individual Find**
- A supervisor wants to locate the current position of resources
- A task force member wants to find the location of other team members
- Identify closest officer to call
- Officers can be located while away from vehicle (foot pursuit)
- Track confidential informants
- Asset track (bait car, etc.)

**GEO-Notification**
- Geo-notify using text message to users within close proximity to an event
- Supervisor can target officers working specific area
- Geo-fencing notification ensures awareness

Challenges of Location Technology

- **Vehicle location vs. Personal Location**
  - Knowing where your officers are, not just the vehicles, seems more “Big Brother” – significance varies greatly among agencies
  - Improved resource management: motor, foot, bike, mount, undercover, second officer in the vehicle
- **Privacy Issues**
  - Need flexibility for each agency to set their policies
  - Ability for users to control when they are visible to others
  - For safety reasons – ability for supervisor to override
- **Labor Concerns – Perspective is Important**
  - Locate ability is a safety capability, not a disciplinary tool
  - More efficient utilization of resources helps everyone
Pilots:

San Diego PD Beach Team and Gang Unit
Legoland California Rangers
Carlsbad PD Motor Officers

• Position locating (tracking cell phone)
  – See map with position on both cell phone and website
• Group find
  – See map with all group members’ positions on cell phone and Web site
  – Set visibility by user
• Messaging to handsets
  – Send and receive messages to specific user or group
    • Notify relevant group of specific information
• Group management (from Web site)
  – Setup and manage user accounts
  – Allows customization of groups

Lessons Learned

• Personal location awareness for law enforcement has significant operational benefit
• Cellular networks have the potential to support coverage, band-width, and location requirements
• Utilizing COTS provides cost effective options and quick user assimilation
• STAR provides a base on which to develop improved situational awareness capabilities
• Group texting among work group very popular
• Officers embraced joint location awareness
• Great potential for coordination with aerial units
Lessons (Cont.)

- Two keys to expanded usage and acceptance
  - Multi-use capability (e.g. query)
  - Seamless integration w/ existing (e.g. CAD, moving map)
- Devices have tech capabilities that are limited by carrier
- Outdoor accuracy very good
- Addresses provided were application estimates
- Need for GPS standardization
- Mapping of non-street locations (e.g., fairgrounds) is challenge, but addressable

Indoor Coverage/Personnel Location

- Indoor accuracy: 30 meters approximately 90%+
  - Set realistic expectations
  - Beneficial but not sufficient for exigent entry
- Significantly affected by urban density and towers
- The reality of indoor coverage
  - The XY and Z Factor
  - No structure geo information for reference but . . .
  - Still very beneficial from resource management and situational awareness (e.g. Plainclothes near 211)
Comments from Users

• “STAR replaced the MCT for sending text”
• “STAR allowed us to find officers that weren’t answering their radios”
• “Really appreciated the ability to have cell ability without using personal phone”
• “STAR allows us to communicate with other officers without stressing an already overtaxed system”

Future Capabilities

Start with personal Location & add high-value features

• Enhanced location features
  – Geo-fencing/Alerting/Tracking
  – Points-of-interest map data with geo-marks
  – Panic or emergency button
  – Navigation option
• Video streaming
  – Real-time situational awareness tied to location
• CAD/AVL interface
  – Coordinate messages through dispatch
  – Map personnel not just vehicles
  – Seamless to CAD and other systems
• Photos
  – Send photo tied to location
  – Positive ID in the field
  – Mug shots, DMV & booking photos
• Query
**Future Capabilities (Cont.)**

**Make it scalable and easy to use**

- Enable regional situational awareness
  - Common operating picture
  - Large scale inter-agency interoperability
  - EOC operation

- Improved usability
  - Common login across applications
  - Data sharing between applications
  - Interfaces to directory services (personnel rosters)
  - Resources on device (references)
  - Enhanced management reporting
  - Operates on multiple device types

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Public Safety Alert & Notification System Project
A Survey of Stakeholders: Results of the 2007 Criminal Justice Clearinghouse Survey
February 15, 2008

Survey Overview

- Distributed via mailing lists and on the Web
- November – December 2007
- Learn what is most useful and what could be improved
- Confidential and anonymous
- 167 surveys returned
CJ Faxes

- Over 9 in 10 rate the CJ Faxes as easy-to-read, interesting, and useful
- 93% of those who receive the monthly CJ Fax share it with others

“I appreciate the CJ Fax information because it makes me aware of the current research that the CJ group is conducting, which could potentially be beneficial for grants and other documents.”
“I actually make the time to read these bulletins. They are well-done, easy-to-read and understand, and I have incorporated the information into many of my presentations.”

“They are a good resource material for our area.”

“I believe the quality of your work is top notch.”
CJ Web Site

- 99% rate it useful
- 96% rate it easy to use

“I need to remember to use it more. Every time I do, I find what I need.”

Independent Evaluations

- Two in five respondents unaware the CJRD conducts evaluations
- 100% of those who had worked with CJRD satisfied with services they received
Independent Evaluations (cont.)

“I have worked with other evaluators. The CJRD provides staff with the most comprehensive knowledge in program development and evaluation.”

“Very hands on assistance which makes the experience much more relevant and supportive.”

“Staff were always highly professional, responsible, and competent.”

Knowledge of Other Areas

- 13% stakeholders aware of the Grants Coalition
- 73% have not heard of or are aware of the function of the PSC
Stakeholder Suggestions

- Compile and distribute additional data
- Make data available electronically
- Conduct more geographically-specific analysis
- Better serve information needs of the general public
- Use data to make more policy recommendations

Stakeholders Identify Key CJ Issues

1. Drugs (40%)
2. Gang/juvenile crime and violence (39%)
3. Prisoner reentry/rehabilitation (29%)
4. Immigration & homeland security (22%)
5. Budget & staffing (20%)
Next Steps for Discussion

- Investigate new ways to compile useful public safety information
- Utilize technology
- Continued room for outreach & education
- Further examine usefulness of current CJ products

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