



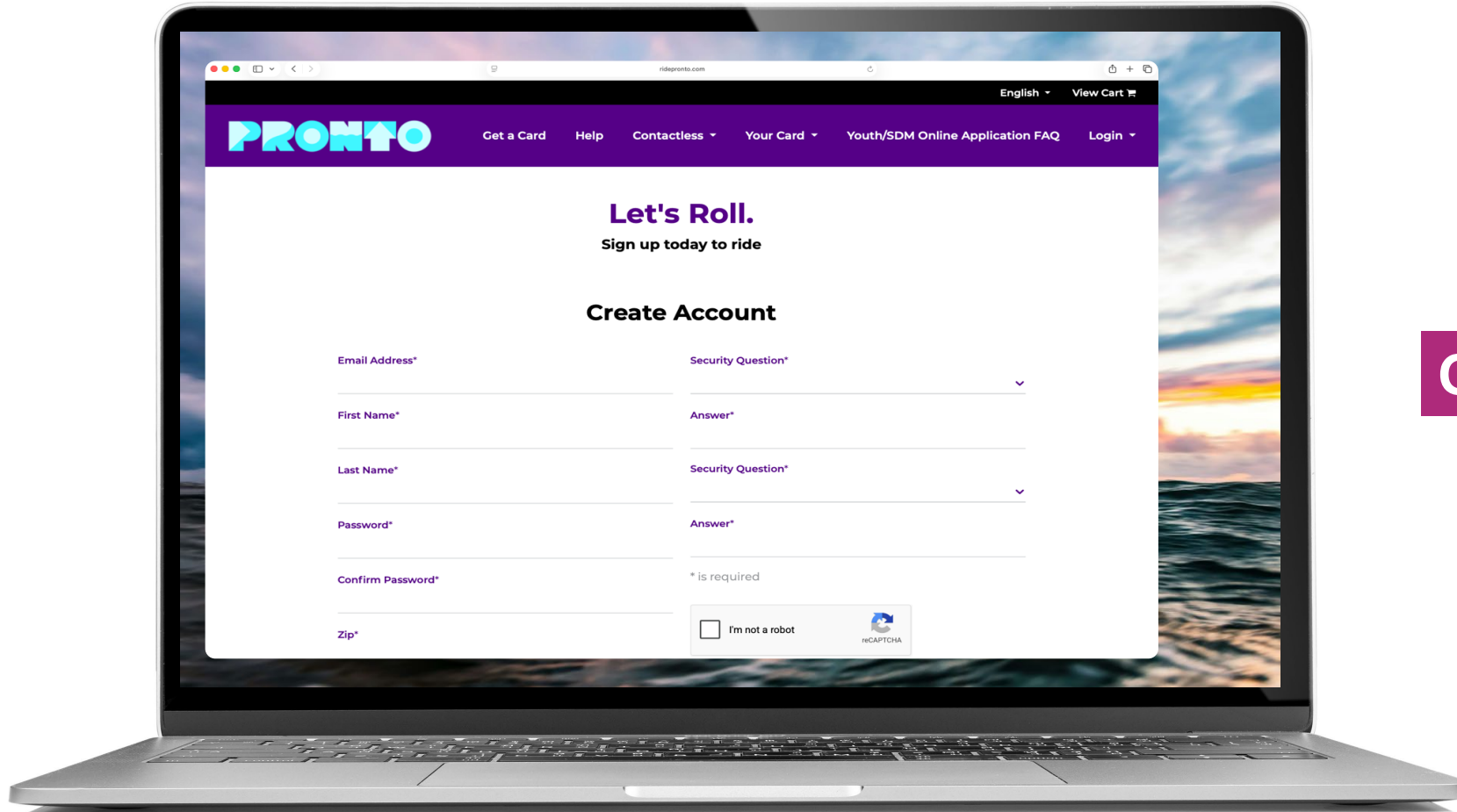
How to Activate Your Youth Pass



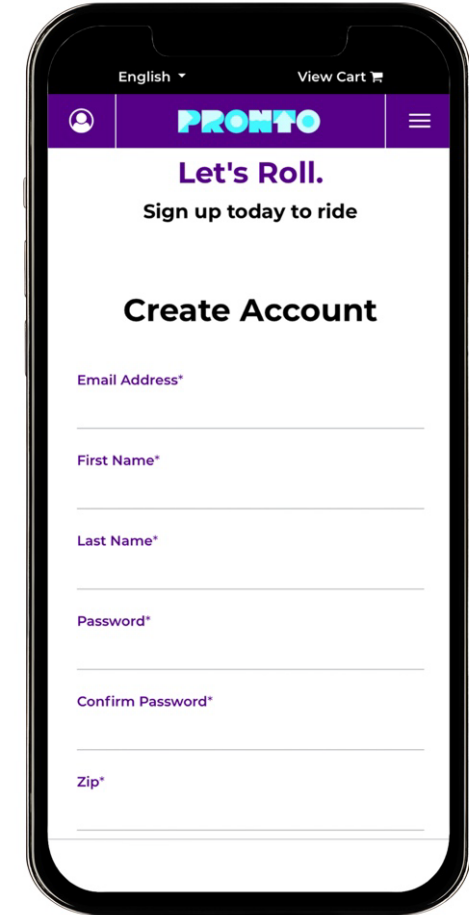
Step-by-Step Instructions
July 2026

Step 1: Create a PRONTO account

Visit ridepronto.com and click register



OR



Once Logged in

Step 2: Click “Apply for Youth, Senior, Disabled Pass”

Scroll down the page and through the “Terms of Use,” then hit “**I agree.**”

Step 3: Select “I have a PRONTO card”

Select your card from the drop down and pick “**Youth**” under “reduced fare type.”

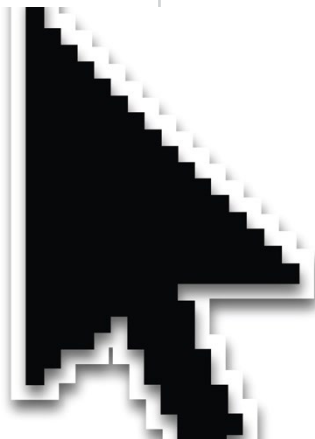
Type in name and birthdate.

Step 4: Enter and verify email

Type in your email address (or the email of a trusted adult who’s with you). Check that email account for a temporary code (10-minute limit). Return to the form and enter the code.

Step 5: Verify age and upload photo

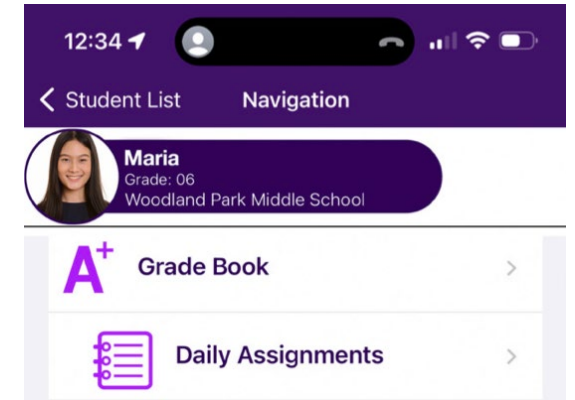
On a web browser, upload scanned copy of document with birthdate or school. Finish with uploading or taking live selfie.



Required Documentation

One of the following:

- Birth certificate
- Photo with birthdate (passport or driver's license)
- School ID
- Screenshot of homework portal (including name or school)



Wait

Once you're done, you will either **get approved automatically** or **wait for a staff member at MTS to look at your application** (this could take **2-10 days**).



Check if Your Card Changed

After a few days, log in and look to see if your virtual purple PRONTO card says “Youth” at the top.

If so, your card is ready to use! Just scan it when you get on the bus, Trolley, or train.

PRONTO

Order Cards Get a Card Help Contactless My Account PRONTO Online Application FAQ Logout

Home > My Cards

Your Name

My Cards

- Card History
- Order History
- Payment Methods
- Profile Settings
- Apply for Youth, Senior Disabled Pass

+ Add a Pronto Card

🔍 Check Card Balance

↻ Transfer Balance

Card Balance: \$5.00

Add Money to: \$5 [Add to Cart](#) [Add Card Name](#)

Current Products [Add Pass](#)

There are no passes on this card.

Automatic Reload [Edit](#)

None

Free Transfers Until

Transfers not applicable

Card: [View Sample](#) [Report Lost or Stolen](#)

State: Active

Youth

PRONTO

View Sample [Report Lost or Stolen](#)

DAY PASSES

JANUARY 9, 2025

Use your card to start earning unlimited rides

DAY \$0.00

MONTH PASSES

JANUARY

Use your card to start earning unlimited rides

MONTH \$0.00



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