

# TITLE VI

## YOUR RIGHTS UNDER TITLE VI OF THE CIVIL RIGHTS ACT OF 1964

### **About Title VI of the Civil Rights Act**

Title VI of the Civil Rights Act of 1964, as amended (Title VI), is the federal law that protects individuals and groups from discrimination on the basis of their race, color, and national origin in programs and activities that receive federal financial assistance. This also includes other civil rights provisions of federal statutes and related authorities to the extent that they prohibit discrimination based on race, color, and national origin in any of its programs and activities.

Pursuant to Title VI and other federal, state, and local nondiscrimination authorities, it is the policy of the San Diego Association of Governments (SANDAG) that discrimination on the grounds of race, color, national origin, or any category protected by federal, state or local law in conducting government business shall not occur in any of its programs and activities.

In operating federally assisted programs, Title VI prohibits SANDAG from discriminating either directly or through contractual or other means by:

- Denying programs, services, financial aid, or other benefits.
- Providing different programs, services, financial aid, or other benefits, or providing them in a manner different from that provided to others.

- Segregating or separately treating individuals or groups in any matter related to the receipt of any program, service, financial aid, or benefit.
- Denying person(s) the opportunity to participate as a member of a planning, advisory, or similar body on a discriminatory basis.
- Denying person(s) the opportunity to participate in the program through the provision of services or affording the opportunity to do so differently from those afforded others.

## **Limited English Proficiency**

Persons who do not speak English as their primary language and have a limited ability to read, speak, write, or understand English may be considered to have Limited English Proficiency (LEP). These individuals may be entitled to language assistance with respect to a particular type of service, benefit, or encounter.

SANDAG, as part of its Title VI responsibilities, must take reasonable steps to ensure that persons with LEP have meaningful access to its programs, services, and activities. This means that SANDAG will provide language assistance that results in accurate, timely, and effective communication at no cost to the LEP individual to the extent possible.

More information can be found on the SANDAG website at [SANDAG.org/languageassistance](https://www.sandag.org/languageassistance).

Anyone requiring assistance may contact SANDAG at [languageassistance@sandag.org](mailto:languageassistance@sandag.org).

## **Filing a Complaint**

### ***Who Can File a Complaint***

A complaint may be filed by any individual or group who believes they, or any specific class of persons, have been subjected to discrimination or retaliation based on the categories previously listed. The complaint may be filed by the affected party or a representative and must be received in writing.

### ***How to File a Complaint***

You may submit a complaint in accordance with the procedures in SANDAG Board Policy No. 009, which can be found at [SANDAG.org/nondiscrimination](https://www.sandag.org/nondiscrimination), or obtained from SANDAG using the contact information in this notice.

### ***Retaliation***

SANDAG is prohibited from retaliating against any person because they reported an unlawful policy or practice, or made charges, testified, or participated in any complaint action. The identity of complainants will be kept confidential except to the extent necessary to carry out the purposes of SANDAG's complaint process.

## CONTACT INFORMATION

Submit Title VI questions, concerns, or complaints about SANDAG programs, services, and/or activities to:

**Business and Workforce Compliance**  
**San Diego Association of Governments**  
**1011 Union Street, Suite 400**  
**San Diego, CA 92101**

**Voice phone: 619.699.1900**

**TTY: 711**

**Email: [compliance@sandag.org](mailto:compliance@sandag.org)**

**Web: [SANDAG.org/titlevi](https://SANDAG.org/titlevi)**



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Free Language Assistance | Ayuda gratuita con el idioma | Libreng Tulong sa Wika

Hỗ trợ ngôn ngữ miễn phí | 免费语言协助 | 免費語言協助 | مساعدة لغوية مجانية

무료 언어 지원 | كمك زبان رایگان | 無料の言語支援 | Бесплатная языковая помощь

Assistência linguística gratuita | मुफ्त भाषा सहायता | Assistance linguistique gratuite

ជំនួយភាសាឥតគិតថ្លៃ | ఉచిత భాషా సహాయం | ການຊ່ວຍເຫຼືອດ້ານພາສາຟຣີ

Kaalmada Luqadda ee Bilaashka ah | Безкоштовна мовна допомога

**[SANDAG.org/languageassistance](https://SANDAG.org/languageassistance) | 619.699.1900**

